

## Information for Parents Receiving Payments

The Nebraska Child Support Payment Center has begun creating daily payment notifications delivered by text message or by email. These notifications are sent the evening a payment is being disbursed.

Parents receiving payments can enroll for payment notifications by calling the Nebraska Child Support Payment Center at 877-631-9973, Option 3.



Parents receiving payments also have two options to receive payments via direct deposit or the U.S. Bank ReliaCard.



## Nebraska Child Support Payment Center

The collection and payment of child support in Nebraska is centralized in the Nebraska Child Support Payment Center.

### Addresses

Please use one of the following PO Boxes, depending on your need:

#### Recovery Payments

NCSPC  
ATTN: RECOVERY  
P.O. Box 83306  
Lincoln, NE 68501-3306

#### General Correspondence

NCSPC  
P.O. Box 83306  
Lincoln, NE 68501-3306

#### Individuals (not employers) Mailing Payments

Nebraska Child Support Payment Center  
P.O. Box 82600  
Lincoln, Nebraska 68501-2600

1-877-631-9973, Option 3 | 402-471-1120 (local)  
[childsupport.nebraska.gov](http://childsupport.nebraska.gov)

Tax interception payments DO NOT go through this office.

If you have questions about tax interception, please contact Child Support Enforcement Central Office:

In Nebraska (Toll Free): 1-800-831-4573 | In Lincoln: 402-471-1400

[http://dhhs.ne.gov/children\\_family\\_services/CSE/Pages/CSEHome.aspx](http://dhhs.ne.gov/children_family_services/CSE/Pages/CSEHome.aspx)



Find us on Facebook

## Information for Child Support Parents Paying & Receiving



## Nebraska Child Support Payment Center

*A Division of the  
Nebraska State Treasurer's Office*

1-877-631-9973, Option 3

[childsupport.nebraska.gov](http://childsupport.nebraska.gov)

## Save Time & Money by using your smartphone to pay your child support!

Your Android or Apple phone now operates as a mobile kiosk where you can make cash payments and debit card payments, all at no charge to you (credit card payments will incur a 2.49% surcharge fee)!

### PayNearMe

FREE

PayNearMe is our partner in accepting cash payments at 27,000 payment locations to include Casey's General Stores, Family Dollar, CVS, 7-Eleven, and Ace Cash Express. Once you have staged a payment and received your barcode, you can save it to your Google Pay or Apple Wallet and reuse it. It will even track down the nearest payment location and update the barcode. Go to [paynearme.com/nebraskachild](http://paynearme.com/nebraskachild) to get started making a payment.

### Bank Card Pay

FREE

US Bank is our partner in accepting bank card payments on a mobile responsive website where all debit or ATM card payments do not incur any fees (credit card payments will incur a 2.49% surcharge fee). Go to [childsupport.nebraska.gov/bank-card-pay.aspx?arp=Your ARP ID](http://childsupport.nebraska.gov/bank-card-pay.aspx?arp=Your ARP ID) to get started making a payment. You will have the option to create a user id and password or can make a payment as a Guest.

### PayPal

2.49%

PayPal provides a safe, flexible, and easy payment method. PayPal is made available through Value Payment Systems, a payment service provider for government and education clients in more than 40 states. Use your ARP ID as your account number followed by the last four digits of your social security number.

### MoneyGram

\$3.99

MoneyGram provides more than 40,000 locations, including Advance America Cash Advance, CVS Pharmacy, and Walmart. The MoneyGram receive code is 14696. Use your ARP ID as your account number followed by the last four digits of your social security number.

## Payment Options for Individuals Paying Child Support

### Western Union

\$3.25

Western Union provides more than 51,000 locations, including Walgreens, Hy-Vee, Baker's, Sun Mart, EZ Money, and Check 'n Go. Choose bill payment as your payment method and search for Nebraska Child Support. Use your ARP ID as your account number followed by the last four digits of your social security number.

### U.S. Payments & Paysite Kiosks

\$3.50

U.S. Payments provides PaySite kiosks at more than 450 locations in 30 states, including Balls Foods and Homeland and Schnucks supermarkets. Choose bill payment as your payment method and search for Nebraska Child Support. Use your ARP ID as your account number followed by the last four digits of your social security number.

### Personal Bill Pay

Fees may vary

Personal Bill Pay uses your bank's online/mobile bill payment service. To better serve you, the NCSPC has enhanced the process of identifying payments received from your personal bank's bill pay service. To automatically process these payments, please use your ARP ID followed by the last four digits of your social security number.

### U.S. Bank ePayment Service Kiosk\*

Credit Cards: 2.49% | Debit Cards, Check & Cash are all free.

NCSPC  
421 S. 9th St.  
Lincoln, NE 68508  
West door on north side  
of building.  
Mon-Sun 6 a.m. - 8 p.m.

Douglas County Clerk of the  
District Court  
Hall of Justice  
1701 Farnam St.  
Omaha, NE 68183  
Mon-Fri 8 a.m. - 4:30 p.m.

## The NCSPC Website is...

**FAST**  
**CONVENIENT**  
**SECURE**  
**FREE**



## Advantages of Using the Website

- Eliminates postal costs and delays of writing and mailing a check.
- Available 24/7.
- Safe and secure.
- Customer Support available Monday-Friday 7 a.m. - 6 p.m. CT  
1-877-631-9973, Option 3.

## Payments by Phone

Credit Cards: 2.49% | Debit Cards & Bank Auto-Withdrawals are free

Please contact the payment center at 1-877-631-9973, Option 3, to obtain your Bank Card ID and PIN.

\*To use a kiosk, scan your [Child Support QR Code](#) or enter your ARP ID. Your [Child Support QR Code](#) can be found on the QR Code page of the Child Support website and on a Child Support Participant Card. To get your unique link to the QR Code page and/or your unique Child Support Participant Card, contact Customer Service at 877-631-9973, Option 3 (toll free) or 402-471-1120 (local).