

Information for Parents Receiving Payments

The Nebraska Child Support Payment Center has begun creating daily payment notifications delivered by text message or by email. These notifications are sent the evening a payment is being disbursed.

Parents receiving payments can enroll for payment notifications by calling the Nebraska Child Support Payment Center at 877-631-9973, Option 3.



Parents receiving payments also have two options to receive payments via direct deposit or the U.S. Bank ReliaCard.



Nebraska Child Support Payment Center

The collection and payment of child support in Nebraska is centralized in the Nebraska Child Support Payment Center.

Addroseps

Please use one of the following PO Boxes, depending on your need:

Recovery Payments

NCSPC

NCSPC

ATTN: RECOVERY

P.O. Box 83306

General Correspondence

P.O. Box 83306 Lincoln, NE 68501-3306

Lincoln, NE 68501-3306

Individuals (not employers) Mailing Payments

Nebraska Child Support Payment Center P.O. Box 82600 Lincoln, Nebraska 68501-2600

> 1-877-631-9973, Option 3 | 402-471-1120 (local) childsupport.nebraska.gov

Tax interception payments DO NOT go through this office.

If you have guestions about tax interception, please contact Child Support Enforcement Central Office:

In Nebraska (Toll Free): 1-800-831-4573 | In Lincoln: 402-471-1400

http://dhhs.ne.gov/children family services/CSE/Pages/CSEHome.aspx





Information for **Child Support Parents** Paying & Receiving



Nebraska Child Support Payment Center

A Division of the Nebraska State Treasurer's Office

1-877-631-9973, Option 3

childsupport.nebraska.gov

Save Time & Money by using your smartphone to pay your child support!

Payment Options for Individuals Paying Child Support

Your Android or Apple phone now operates as a mobile kiosk where you can make cash payments and debit card payments, all at no charge to you (credit card payments will incur a 2.49% surcharge fee)!

PayNearMe

FREE

PayNearMe is our partner in accepting cash payments at 27,000 payment locations to include Casey's General Stores, Family Dollar, CVS, 7-Eleven, and Ace Cash Express. Once you have staged a payment and received your barcode, you can save it to your Google Pay or Apple Wallet and reuse it. It will even track down the nearest payment location and update the barcode. Go to paynearme.com/nebraskachild to get started making a payment.

Bank Card Pay

FREE

US Bank is our partner in accepting bank card payments on a mobile responsive website where all debit or ATM card payments do not incur any fees (credit card payments will incur a 2.49% surcharge fee). Go to childsupport.nebraska. gov/bank-card-pay.aspx?arp=Your ARP Id to get started making a payment. You will have the option to create a user id and password or can make a payment as a Guest.

PayPal

2.49%

PayPal provides a safe, flexible, and easy payment method. PayPal is made available through Value Payment Systems, a payment service provider for government and education clients in more than 40 states. Use your ARP ID as your account number followed by the last four digits of your social security number.

MoneyGram

\$3.99

MoneyGram provides more than 40,000 locations, including Advance America Cash Advance, CVS Pharmacy, and Walmart. The MoneyGram receive code is 14696. Use your ARP ID as your account number followed by the last four digits of your social security number.

Western Union

\$3.25

Western Union provides more than 51,000 locations, including Walgreens, Hy-Vee, Baker's, Sun Mart, EZ Money, and Check 'n Go. Choose bill payment as your payment method and search for Nebraska Child Support. Use your ARP ID as your account number followed by the last four digits of your social security number.

U.S. Payments & Paysite Kiosks \$3.50

U.S. Payments provides PaySite kiosks at more than 450 locations in 30 states, including Balls Foods and Homeland and Schnucks supermarkets. Choose bill payment as your payment method and search for Nebraska Child Support. Use your ARP ID as your account number followed by the last four digits of your social security number.

Personal Bill Pay Fees may vary

Personal Bill Pay uses your bank's online/mobile bill payment service. To better serve you, the NCSPC has enhanced the process of identifying payments received from your personal bank's bill pay service. To automatically process these payments, please use your ARP ID followed by the last four digits of your social security number.

U.C. Bank ePayment Cervice Kiosk'

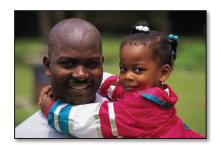
Credit Cards: 2.49% | Debit Cards, Check & Cash are all free.

NCSPC Douglas County Clerk of the 421 S. 9th St. District Court
Lincoln, NE 68508 Hall of Justice
West door on north side of building. Omaha, NE 68183

Mon-Fri 8 a.m. - 4:30 p.m.

The NCSPC Website is...

FAST CONVENIENT SECURE FREF



Advantages of Using the Website

- Eliminates postal costs and delays of writing and mailing a check.
- Available 24/7.
- · Safe and secure.
- Customer Support available Monday-Friday
 7 a.m. 6 p.m. CT
 1-877-631-9973, Option 3.

Payments by Phone

Credit Cards: 2.49% | Debit Cards & Bank Auto-Withdrawals are free

Please contact the payment center at 1-877-631-9973, Option 3, to obtain your Bank Card ID and PIN.

*To use a kiosk, scan your Child Support QR Code or enter your ARP ID. Your Child Support QR Code can be found on the QR Code page of the Child Support website and on a Child Support Participant Card. To get your unique link to the QR Code page and/or your unique Child Support Participant Card, contact Customer Service at 877-631-9973, Option 3 (toll free) or 402-471-1120 (local).

Mon-Sun 6 a.m. - 8 p.m.